

# **One Stop Solution for Your Care**



# Welcome

At Medipro24, we understand that every person has unique needs when it comes to home care, which is why we provide a wide range of healthcare services, including nursing care, home care, domiciliary services, assisted living, personal care, elderly care, disability care, recovery care, end of life care, specialist care, lifestyle and companionship support, and meal preparation.

#### We offer highly trained and

qualified carers who are experienced in providing exceptional care. Our carers are passionate about their work and go above and beyond to provide the highest standard of care, while respectingour clients' privacy and dignity.



We understand that personalised care is important when it comes to home care for the elderly, as it helps to maintain their independence and quality of life, while providing the necessary support and assistance they need to remain safe and comfortable in their own homes. Our carers work closely with clients and their families to develop a care plan that is tailored to their individual needs, preferences, and requirements.



At Medipro24, we pride ourselves on our exceptional standards of care and commitment to our clients. We believe that our personalised approach to care, combined with our highly trained and qualified carers, sets us apart from other home care agencies. If you are looking for reliable, compassionate, and professional home care services for yourself or a loved one, Medipro24 is the right choice for you.



Everything's in the mind. That's where it all starts. Knowing what you want is the first step towards getting it

## Our Staff Dedicated Carers You Can trust

Our live-in carers are caring, compassionate, and dedicated to improving the quality of our clients' life at home, Our carers truly are our biggest and most brilliant asset, which is why the level of support we offer our carers is second to none, We truly believe in the quality of care we provide and our rigorous recruitment policy ensures that all staff undergo a number of checks before being allowed to carry out home care duties.

#### We check with the police and safeguarding authorities and make sure you are safe. Our recruitment process entails:

- Enhanced DBS checks
- Reference Checks
- Induction training including theoretical and practical training
- Continued checks and observations

# **Expertly trained carers**

Our thorough induction programme ensures that all employees are fully versed on the common induction standards and trained to a level that ensures they meet the Essential Standards of Quality us set out by the CQC (Care Quality Commission). We believe in investing and retaining our staff and ensure that all our carers either have achieved, or are working towards a minimum NVQ Level 2 qualification in Health and Social Care.

#### We provide essential training on:

- Safeguarding
- Medication Awareness
- Infection Control
- Moving and Positioning
- Health and Safety
- Nutrition, Hydration and Food Safety

# Advantages of working with **Medipro24**





# **Our Services:**

- Personal Care
- Elderly Care
- Assisted Living Care
- Disability Care
- Injury Care

- Dementia Care
- End of Life Care
- Physical Disability Care
- Sensory Impairment Care

#### **Personal Care:**

Medipro24 offers excellent personal care services that are tailored to meet the unique needs of each client. Our highly trained and compassionate carers provide support with activities of daily living, such as bathing, dressing, toileting, and grooming. We understand that personal care can be a sensitive matter and work to create a supportive environment that encourages our clients to maintain their independence and dignity. Our personal care services also include medication management, nutrition support, and more. With Medipro24's personal care services, clients can have peace of mind knowing that they are receiving exceptional care and support.

#### **Elderly care**:

Medipro24 offers elderly care services that are tailored to meet the unique needs of older adults. Our carers provide companionship, medication management, and assistance with activities of daily living (ADLs) to help seniors remain independent and comfortable in their own homes.

#### **Dementia Care**:

At Medipro24, we understand the challenges that come with caring for individuals with dementia. That's why we offer excellent dementia care services that are tailored to meet the unique needs of each client. Our highly trained and compassionate carers provide personalised care that helps clients with dementia maintain their independence and dignity. We use evidence-based approaches to care, including reminiscence therapy and cognitive stimulation, to help our clients with dementia live a meaningful and fulfilling life. With our dementia care services, clients and their families can have peace of mind knowing that their loved one is receiving the highest level of care.

#### **Physical Disability Care**:

Medipro24 offers excellent physical disability care services that are designed to help individuals with physical disabilities live an independent and fulfilling life. Our highly trained and experienced carers provide personalised care that meets the unique needs of each client. We understand the challenges that come with physical disabilities and work to empower our clients to achieve their goals and aspirations. Our physical disability care services include assistance with activities of daily living, mobility support, medication management, and more. With Medipro24's physical disability care services, clients and their families can rest assured that they are receiving the highest level of care and support.

#### Sensory Impairment Care:

At Medipro24, we offer sensory impairment care services that are tailored to meet the unique needs of each client. Our compassionate and highly trained carers provide personalised care that helps individuals with sensory impairments maintain their independence and dignity. We understand the challenges that come with sensory impairments and work to create a supportive environment that encourages our clients to achieve their goals and aspirations. Our sensory impairment care services include assistance with communication, mobility, and daily living activities. With Medipro24's sensory impairment care services, clients and their families can have peace of mind knowing that their loved one is receiving exceptional care and support.

#### **Respite Care:**

Medipro24 provides exceptional respite care services that are designed to give family caregivers a break from their caregiving duties. Our highly trained and experienced carers provide temporary care that ensures that the client's needs are met while the family caregiver takes a break. We offer respite care services for individuals with a wide range of care needs, including elderly care, disability care, and more. With Medipro24's respite care services, family caregivers can have peace of mind knowing that their loved one is receiving exceptional care, allowing them to take a break and recharge.

#### **End of Life Care**:

Our end of life care services are designed to provide compassionate care and support to clients and their families during the end of life process. We provide emotional support, pain management, and assistance with daily activities to ensure that clients are as comfortable as possible.

#### **Specialist Care**

Medipro24 offers specialist care services that are tailored to meet the unique needs of clients with complex medical conditions. Our team of specialists provides medical care and support to help clients manage their conditions and achieve their goals.

#### Lifestyle and Companionship Support and Meal Preparation:

Our carers also provide non-medical support services, including lifestyle and companionship support and meal preparation. We believe that these services are essential to improving the overall quality of life for our clients and helping them remain independent for as long as possible.





A family run business with family values at heart



# Contact us for customised care packages today!

## Your Choice

Choose your carer from our multilingual and ethnically diverse pool of caregivers.

#### Our Support Our specialist team is available 7 days a week to resolve your doubts and queries



Your Control Care at your control with your terms.

# **Our Promise**

No hidden charges or joining fees. Just personalized care.





### www.medipro24.com

One stop solution for your care

#### Personalised Adult Home Care, Domiciliary Services and Health Care



LOCATION

Office 1644 323-321 High Road, ChadwellHeath, Essex, RM6 6AX



PHONE 02035762253 07400349074



EMAIL info@medipro24.com